



Your business  
is our business.

REDACTED FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200  
Greenbelt, Maryland 20770  
phone: 301-459-7590, fax: 301-577-5575  
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June 28, 2017

**Via Hand Delivery**

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2017 ETC Annual Report of Hiawatha Telephone Company  
Study Area Code 310713**

Dear Ms. Dortch:

On behalf of Hiawatha Telephone Company ("Company"), JSI files the attached confidential version of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.<sup>1</sup> Company seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.<sup>2</sup> The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the Company's outage reporting as required by Section 54.313.<sup>3</sup>

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>1</sup> 47 C.F.R. §§ 54.313, 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket Nos. 10-90 and 14-58, Protective Order, DA 16-296 rel. March 22, 2016 (Protective Order). 47 C.F.R. § 54.313(f)(2).

<sup>3</sup> 47 C.F.R. §§ 0.457, 0.459, 54.313.



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Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

**Re: WC Docket No. 14-58  
2017 ETC Annual Report of Hiawatha Telephone Company  
Study Area Code 310713  
Request for Confidentiality**

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Hiawatha Telephone Company (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules,<sup>1</sup> withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).<sup>2</sup>

1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").<sup>3</sup>
2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must report outage information which is contained in an attachment to the 2017 ETC Annual Report.
3. The information contained in the attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's outages provided at FCC Form 481 Line 200 attachment, Service Outage Reporting. Information of this nature is confidential commercial information routinely withheld from public inspection.
4. With respect to identifying the degree to which the outage data contained in the Line 200 attachment concerns a service that is subject to competition, the information pertains to the network and operations of a telecommunications company that has competitors that could benefit if they were able to have access to this information.

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<sup>1</sup> 47 C.F.R. §§ 0.457, 0.459.

<sup>2</sup> 47 C.F.R. § 0.459(b)(1) through (9).

<sup>3</sup> 47 C.F.R. §§ 54.313, 54.422.

Echelon Building II, Suite 200  
9430 Research Blvd., Austin, TX 78759  
phone: 512-338-0473, fax: 512-346-0822

Eagandale Corporate Center, Suite 310  
1380 Corporate Center Curve, Eagan, MN 55121  
phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road  
Bldg. B-3, Suite 200, Atlanta, GA 30328  
phone: 770-569-2105, fax: 770-410-1608


547 South Oakview Lane  
Bountiful, UT 84010  
phone: 801-294-4576, fax: 801-294-5124

5. With respect to identifying possible exposure to competitive harm, the information contained in the subject attachment is information that is not customarily released to the public. Outage information is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors which would place the Company at a competitive disadvantage.
6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the outage attachment under seal. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.
7. Any previous versions of this information are not publicly available.
8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
9. The Commission has previously concluded that there is a presumptive likelihood of substantial competitive harm from disclosure of outage information.<sup>4</sup> The Commission also determined the disclosure of outage reporting information to the public could present an unacceptable risk of more effective terrorist activity and could therefore result in potential harm to the public and the national defense.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's outage data provided at FCC Form 481 Line 200 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,



John Kuykendall  
JSI Vice President  
301-459-7590  
[jkuykendall@jsitel.com](mailto:jkuykendall@jsitel.com)

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<sup>4</sup> See *In the Matter of New Part 4 of the Commission's Rules Concerning Disruptions to Communications*, ET Docket No. 04-35, *Report and Order and Further Notice of Proposed Rulemaking*, FCC 04-188, rel. Aug. 19, 2004, para. 45.

**FCC Form 481 - Carrier Annual Reporting  
Data Collection Form****REDACTED FOR PUBLIC INSPECTION**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name: Person USAC should contact with questions about this data	James P. Brogan III
<035>	Contact Telephone Number: Number of the person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address: Email of the person identified in data line <030>	jbrogan@jamadots.net
Form Type		54.313 and 54.422



<b>(300) Unfulfilled Service Request</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<300> Unfulfilled service request (voice)	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;">5</div>
---	---

310713mi310.pdf

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)	<div style="border: 1px solid black; width: 100px; height: 20px; margin: 0 auto;">13</div>
---	--

310713mi330.pdf

<330> Detail on attempts (broadband)

Name of Attached Document

(400) Number of Complaints per 1,000 customers Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed voice	
<410>	Complaints per 1000 customers for fixed voice	0 . 23
<420>	Complaints per 1000 customers for mobile voice	
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize. Offered only fixed broadband	
<440>	Complaints per 1000 customers for fixed broadband	0 . 0
<450>	Complaints per 1000 customers for mobile broadband	

<b>(500) Compliance With Service Quality Standards and Consumer Protection Rules</b>		FCC Form 481
<b>Data Collection Form</b>		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
310713mi510.pdf		
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	



<b>(600) Functionality in Emergency Situations Data Collection Form</b>	<b>REDACTED FOR PUBLIC INSPECTION</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	310713mi610.pdf



## Page 8

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310713
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

[illegible]

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net
<810>	Reporting Carrier	Hiawatha Communications, Inc.
<811>	Holding Company	Hiawatha Communications, Inc.
<812>	Operating Company	Hiawatha Communications, Inc.

[illegible]

<b>(900) Tribal Lands Reporting</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	310713
<015> Study Area Name	HIAWATHA TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035> Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<900> Does the filing entity offer tribal land services? (Y/N) Yes

Bay Mills Indian Community

<910> Tribal Land(s) on which ETC Serves

310713mi920.pdf

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

\_\_\_\_\_  
Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

\_\_\_\_\_  
Name of Attached Document

**(1100) No Terrestrial Backhaul Reporting  
Data Collection Form**

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<b>(1200) Terms and Condition for Lifeline Customers</b> <b>Lifeline</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
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<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP <http://www.jamadots.com/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- |  |                                     |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> Details on the number of minutes provided as part of the plan,  | <input checked="" type="checkbox"/> |
| <1223> Additional charges for toll calls, and rates for each such plan.  | <input checked="" type="checkbox"/> |



**(2005) Price Cap Carrier Additional Documentation**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

**Incremental Connect America Phase I reporting**

- <2011> 3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.
- <2022> Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.
- <2023> The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2024A> Round 2 Recipient of Incremental Support?
- <2024B> Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.
- <2025A> Round 2 Recipient of Incremental Support?
- <2025B> Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).
- <2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)





Name of Attached Document Listing  
Required Information

Name of Attached Document Listing  
Required Information

**(2005) Price Cap Carrier Additional Documentation**

**Data Collection Form**

*Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing  
Required Information

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

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<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)	Yes - Attach Certification	
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	310713mi3010.pdf	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:			
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input checked="" type="radio"/>
If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or		<input type="checkbox"/>
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3022)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input checked="" type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input checked="" type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input checked="" type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	310713mi3026.pdf

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**(3005) Rate Of Return Carrier Additional Documentation (Continued)**

FCC Form 481

**Data Collection Form**

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@iamadots.net

**Financial Data Summary**

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

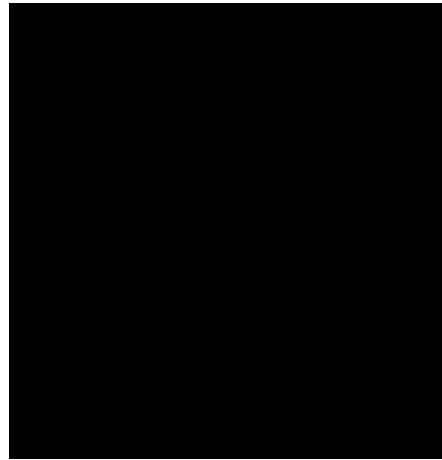
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



<b>(4005) Rural Broadband Experiment Additional Documentation</b> <b>Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
--	---

<010>	Study Area Code	310713
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<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission’s public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

<b>4003b.</b> Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
---	--	--

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

<b>4004a.</b> Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
--	--	--

<b>4004b.</b> Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.	Name of Attached Document Listing Required Information	
--	--	--

<b>Certification - Reporting Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:**

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent / Carrier Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	310713
<015> Study Area Name	HIAWATHA TEL CO
<020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035> Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

**TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:**

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>JSI</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	<u>JSI</u>
Name of Reporting Carrier:	<u>HIAWATHA TEL CO</u>
Signature of Authorized Officer:	<u>CERTIFIED ONLINE</u> Date: <u>06/27/2017</u>
Printed name of Authorized Officer:	<u>James Brogan III</u>
Title or position of Authorized Officer:	<u>President</u>
Telephone number of Authorized Officer:	<u>9063879911 ext.</u>
Study Area Code of Reporting Carrier:	<u>310713</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

**TO BE COMPLETED BY THE AUTHORIZED AGENT:**

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	<u>HIAWATHA TEL CO</u>
Name of Authorized Agent Firm:	<u>JSI</u>
Signature of Authorized Agent or Employee of Agent:	<u>CERTIFIED ONLINE</u> Date: <u>06/27/2017</u>
Name of Authorized Agent Employee:	<u>Cassandra Heyne</u>
Title or position of Authorized Agent or Employee of Agent	<u>Consultant</u>
Telephone number of Authorized Agent or Employee of Agent:	<u>3014597590 ext.</u>
Study Area Code of Reporting Carrier:	<u>310713</u> Filing Due Date for this form: <u>07/03/2017</u>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments



## Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<210> For the prior calendar year, were there any reportable voice service outages? Yes

$\langle 220 \rangle$

<a>

<b1>

<b2>

<b3>

<b4>

<c1>

<c2>

<d>

<e>

<f>

<gg>

# 

[illegible]



**HIAWATHA  
TELEPHONE  
COMPANY**

108 West Superior Street • Munising, MI 49862-1192  
(906) 387-9911 • FAX (906) 387-9920

**WC Docket Nos. 10-90 and 11-42  
FCC FORM 481  
UNFULFILLED SERVICE REQUESTS (VOICE) - 2016 (300/310)**

**Study Area Code: 310713**

	<b>CUSTOMER AREA</b>	<b>DESCRIPTION OF SERVICE REQUESTED</b>	<b>DESCRIBE HOW CARRIER ATTEMPTED TO PROVIDE SERVICE</b>
1	Munising Exchange  Powell Lake	Current customer called to connect a second line in the home.	Cabinet is at capacity; the Company cannot add additional customers with the equipment in place.  Company evaluating economic feasibility of upgrading facilities.
2	Munising Exchange  Powell Lake	Potential customer inquired about phone service at seasonal residence.	Cabinet is at capacity; the Company cannot add additional customers with the equipment in place.  Company evaluating economic feasibility of upgrading facilities.
3	Shingleton Exchange  Nevins Lake	Potential customer inquired about phone service at seasonal residence.	Cabinet is at capacity; the Company cannot add additional customers with the equipment in place.  Company evaluating economic feasibility of upgrading facilities.
4	Munising Exchange  Hayward Road  S 16 Mile Lk Cabinet	Potential customer inquired about phone service at seasonal residence.	Cabinet is at capacity; the Company cannot add additional customers with the equipment in place.  Company evaluating economic feasibility of upgrading facilities.
5	Munising Exchange  Crossover Road  S 16 Mile Lk Cabinet	Potential customer inquired about phone service at seasonal residence.	Cabinet is at capacity; the Company cannot add additional customers with the equipment in place.  Company evaluating economic feasibility of upgrading facilities.



**HIAWATHA  
TELEPHONE  
COMPANY**

108 West Superior Street • Munising, MI 49862-1192  
(906) 387-9911 • FAX (906) 387-9920

**WC Docket Nos. 10-90 and 11-42  
FCC FORM 481  
UNFULFILLED SERVICE REQUESTS (BROADBAND) - 2016 (320/330)**

**Study Area Code: 310713**

	<b>CUSTOMER AREA</b>	<b>DESCRIPTION OF SERVICE REQUESTED</b>	<b>DESCRIBE HOW CARRIER ATTEMPTED TO PROVIDE SERVICE</b>
1	Deer Park Exchange  Pike Lake Dr  Deer Park Cabinet	Potential customer requested broadband service.	Potential customer is over 10 miles from the nearest connection. Homes in this area do not have electricity; company cannot provide broadband with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
2	Deer Park Exchange  Co Rd 437  Deer Park Cabinet	Potential customer requested broadband service.	Potential customer is over 20 miles from the nearest connection. Company cannot provide broadband with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
3	Deer Park Exchange  Co Rd 412  Deer Park Cabinet	Potential customer requested broadband service.	Potential customer is over 10 miles from the nearest connection. Homes in this area do not have electricity; company cannot provide broadband with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
4	Deer Park Exchange  Co Rd 505  Wolf Cabinet	Potential customer requested broadband service.	Cabinet is full; company cannot provide broadband with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.

5	Deer Park Exchange  Co Rd 407  Wolf Cabinet	Potential customer requested broadband service.  REDACTED FOR PUBLIC INSPECTION	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
6	Shingleton Exchange  Gemini Lake  Nevins Lake Cabinet	Potential customer requested broadband service.	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
7	Shingleton Exchange  Twin Lake Rd  Nevins Lake Cabinet	Potential customer requested broadband service.	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
8	Shingleton Exchange  Nevins Lake	Potential customer requested broadband service at their seasonal cabin.	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
9	Munising Exchange  Powell Lake	Potential customer requested broadband service.	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
10	Hiawatha Forest Exchange  Mahskeekee Lk	Potential customer requested broadband service.	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
11	Seney Exchange  M77	Potential customer requested broadband service.	Potential customer is 5,500' from the nearest connection. The Company provided the customer with a quote for excess construction costs of \$9,625.  The customer decided it was not financially feasible for them and cancelled the request.

12	Munising Exchange  Hayward Rd  S 16 Mile Lake Cabinet	Potential customer requested broadband service at their seasonal cabin.	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.
13	Munising Exchange  Crossover Rd  S 16 Mile Lake Cabinet	Potential customer requested broadband service at their seasonal cabin.	Cabinet is full; company cannot provide broadband service with the equipment in place.  Company evaluating economic feasibility of upgrading facilities to deliver high-speed broadband options to these remote areas.

### **Hiawatha Telephone Company's Demonstration of Compliance with Service Quality Standards and Consumer Protection Rules for Voice and Broadband Services**

In establishing this certification in its *2005 ETC Order*,<sup>1</sup> the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”<sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.<sup>3</sup> In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”<sup>4</sup>

Hiawatha Telephone Company (“Company”) hereby certifies that it is complying with state and federal service quality standards and consumer protection rules. The Company is subject to consumer protection obligations for voice services under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Michigan Public Service Commission (MPSC), as specified in Section 202(b) of the Michigan Telecommunications Act (MTA) and MPSC Case No. U-11103, which disclose rates, terms and conditions of service to customers; (2) adherence to Michigan state consumer protection requirements governing telephone providers, Prohibitions as identified in Sections 305 and 502 of the MTA, Costing

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<sup>1</sup> *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

<sup>2</sup> *Id.* at para. 28.

<sup>3</sup> *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

<sup>4</sup> *Id.* at n. 72.

Procedures as determined by the MPSC in Case No. U-11103, and Compliance with Anti-Slamming Procedures as adopted in MPSC Case No. U-11757 and Case No. U-11900; and (3) CPNI, Red Flag Rules and other federal and state requirements governing the protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3. The Company furthermore will comply with all requirements set forth in the *2015 Open Internet Order* when it becomes effective.

## **Hiawatha Telephone Company's Demonstration of Ability to Function in Emergency Situations:**

Hiawatha Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and the Michigan Telecommunications Act (MTA). The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites in accordance with the specifications identified in Section 305c(a) of the MTA, 484.2305c Emergency power requirements; compliance. The Company complies with the FCC's backup power requirements, effective October 16, 2015.

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<sup>1</sup> Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."



REDACTED FOR PUBLIC INSPECTION

**(700) Price Offerings including Voice Rate Data  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

[illegible]

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(710) Broadband Price Offerings  
Data Collection Form

FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

<711>	<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	MI	All	50.95	0.0	50.95	6.0	1.0	999999.0	Other, No limit on usage allowance
	MI	All	54.95	0.0	54.95	15.0	2.0	999999.0	Other, No limit on usage allowance
	MI	All	59.95	0.0	59.95	30.0	4.0	999999.0	Other, No limit on usage allowance
	MI	387	89.95	0.0	89.95	30.0	20.0	999999.0	Other, No limit on usage allowance
	MI	387	59.95	0.0	59.95	50.0	5.0	999999.0	Other, No limit on usage allowance
	MI	387	99.95	0.0	99.95	50.0	25.0	999999.0	Other, No limit on usage allowance
	MI	387	99.95	0.0	99.95	100.0	5.0	999999.0	Other, No limit on usage allowance
	MI	387	149.95	0.0	149.95	100.0	25.0	999999.0	Other, No limit on usage allowance
	MI	387	59.95	0.0	59.95	70.0	5.0	999999.0	Other, No limit on usage allowance
	MI	387	99.95	0.0	99.95	70.0	25.0	999999.0	Other, No limit on usage allowance
	MI	248, 437	23.07	0.0	23.07	6.0	1.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	All Exch except 248,437	20.38	0.0	20.38	6.0	1.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	248, 437	32.07	0.0	32.07	15.0	2.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	All Exch except 248,437	29.38	0.0	29.38	15.0	2.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	248, 437	35.07	0.0	35.07	30.0	4.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	All Exch except 248,437	32.38	0.0	32.38	30.0	4.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	248	65.07	0.0	65.07	30.0	20.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	387	62.38	0.0	62.38	30.0	20.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	248	40.07	0.0	40.07	50.0	5.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	387	32.38	0.0	32.38	70.0	5.0	999999.0	Other, Bundled Internet/ not available stand alone
	MI	248	75.07	0.0	75.07	50.0	25.0	999999.0	Other, Bundled Internet/ not available stand alone

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<b>(710) Broadband Price Offerings</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net

[illegible]

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<b>(800) Operating Companies</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	310713
<015>	Study Area Name	HIAWATHA TEL CO
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	James P. Brogan III
<035>	Contact Telephone Number - Number of person identified in data line <030>	9063879911 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	jbrogan@jamadots.net
<810>	Reporting Carrier	Hiawatha Communications, Inc.
<811>	Holding Company	Hiawatha Communications, Inc.
<812>	Operating Company	Hiawatha Communications, Inc.

[illegible]



**HIAWATHA  
TELEPHONE  
COMPANY**

108 West Superior Street • Munising, MI 49862-1192  
(906) 387-9911 • FAX (906) 387-9920

**WC Docket Nos. 10-90 and 11-42**

**FCC FORM 481**

**TRIBAL LANDS REPORTING – 2016 (900/920)**

**Study Area Code: 310713**

**Hiawatha Telephone Company** (the Company) is a state-designated Eligible Telecommunications Carrier (ETC) serving Tribally-owned lands in Michigan. The Bay Mills Indian Community forms a land base for the Bay Mills Band of Chippewa Indians. The largest section of the Bay Mills Indian Community is located in the town of Brimley, townships of both Bay Mills and Superior, and county of Chippewa. The Company serves approximately 3.761 square miles of the total 4.793 square miles making up the Bay Mills Indian Community. As of the 2000 census, the total population for the entire Bay Mills Indian Community was 812.

The Company understands that the obligatory discussions with Tribal governments are expected to include, at a minimum:

- i. A needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- ii. Feasibility and sustainability planning;
- iii. Marketing services in a culturally sensitive manner;
- iv. Compliance with Rights of Way processes;
- v. Compliance with Land Use permitting requirements;
- vi. Compliance with Facilities Siting rules;
- vii. Compliance with Environmental Review processes;
- viii. Compliance with Cultural Preservation review processes;
- ix. Compliance with Tribal Business and Licensing requirements.

On August 24, 2015, James P. Brogan III, President of Hiawatha Telephone Company and Ronald J. DeNeve, Network Manager of Hiawatha Telephone Company-Brimley had a successful meeting with Tribal representatives regarding the aforementioned obligatory discussion points.

The Company made an attempt to engage in discussions with the Bay Mills Band of Chippewa Indians by sending a letter dated July 18, 2016 to Tribal Chairman Levi Carrick requesting a meeting to discuss their needs and potential deployment of services as well as other areas of interest specific to conducting business on Tribal lands; the Tribal government did not

respond to this correspondence. Although the Company believes efforts are continuously made in its business practices to consider matters such as the requirements set forth in § 54.313(a)(9), the lack of response from the Tribal government has directly impacted the Company's ability to fully comply with said requirements. The correspondence sent to the Tribal government in 2016 requesting a meeting is attached.



**HIAWATHA  
TELEPHONE  
COMPANY**

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9984 West State Street • PO Box 309 • Brimley, MI 49715  
(906) 248-3211 • FAX (906) 248-3425

**Via Certified U.S. Mail, Return Receipt Requested**

July 18, 2016

Bay Mills Band of Chippewa Indians  
Attn: Levi Carrick, Tribal Chairman  
12140 West Lakeshore Drive  
Brimley MI 49715

Dear Tribal Chairman Carrick:

Hiawatha Telephone Company-Brimley, an independent telecommunications provider serving the rural Chippewa County area, wishes to engage with the Bay Mills Band of Chippewa Indians government about broadband availability and opportunities on Tribally-owned lands within our service area. Hiawatha Telephone Company-Brimley has been providing telecommunications and broadband services to the Brimley area for many years, and we are interested in learning about any additional telecommunications needs that your community may have.

In November 2011, the Federal Communications Commission (FCC) comprehensively reformed the Universal Service Fund (USF) which helps companies like Hiawatha Telephone Company provide state-of-the-art communications services in high-cost and rural areas. Among the reforms, the FCC adopted a rule requiring Eligible Telecommunications Carriers who receive high-cost USF support to engage annually with Tribal leaders about broadband deployment on Tribally-owned lands and report on certain outreach activities.

On August 24, 2015, Jay Brogan, President of Hiawatha Telephone Company, and Ron DeNeve, Network Manager of Hiawatha Telephone Company-Brimley, met with you, Mr. Tony LeBlanc, and Bucko Teeple to discuss your needs and potential deployment of services as well as other areas of interest specific to conducting business on Tribally-owned lands.

Hiawatha Telephone Company is pleased to inform you that our company provides wire-line, long distance, and broadband services. Hiawatha Telephone Company respectfully invites you and other leaders from the Bay Mills Band of Chippewa Indians government to discuss additional ways that we can meet your telecommunications and broadband needs. Specifically, Hiawatha Telephone Company would like to discuss the following items:

- Needs assessment and deployment planning focused on anchor institutions (such as schools, libraries and health centers);
- Feasibility and sustainability planning;
- Marketing services in a culturally sensitive manner;

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- Rights of way, permitting, facilities siting, environmental and cultural preservation processes;
- Compliance with Tribal business licensing requirements.

Based off the August 24, 2015 meeting and the fact Hiawatha Telephone Company-Brimley already provides broadband to 100% of its Brimley/Bay Mills exchange, we believe many of the items above will not require an extensive discussion. However, our company is interested in learning whether your community has any specific broadband needs that our company may be able to meet, depending on the scope and scale of the project. We also want to make sure that we continue to respect your cultural heritage, property rights, business customs, and any other rules and procedures of your government.

Please let us know if you are interested in setting up an in-person meeting or conference call with us and members of your Tribal government at your earliest convenience. Please contact me at 906.248.3211 or [rdeneve@jamadots.net](mailto:rdeneve@jamadots.net). We look forward to discussing this important issue with you.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Ron DeNeve', with a stylized flourish at the end.

Ron DeNeve  
Network Manager  
Hiawatha Telephone Company-Brimley



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47

Fees



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April 2015 PSN 7530-02-000-9047

See Reverse for Instructions

Certified letter

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BRIMLEY, MI 49715-9998  
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Term ID: 01

Clerk ID: 000004

sale

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VISA

TOTAL:

\$6.47

07/18/16

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Inv #: 000004

Appr Code: 00251G

Credit Tran #: 017

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1-800-ASK-USPS.

SENDER: COMPLETE THIS SECTION		COMPLETE THIS SECTION ON DELIVERY															
<ul style="list-style-type: none"> <li>■ Complete items 1, 2, and 3.</li> <li>■ Print your name and address on the reverse so that we can return the card to you.</li> <li>■ Attach this card to the back of the mailpiece, or on the front if space permits.</li> </ul>		<p>A. Signature  <input checked="" type="checkbox"/> <i>Andrea Kinney</i> <input type="checkbox"/> Agent <input type="checkbox"/> Addressee</p>															
<p>1. Article Addressed to:</p> <p>Bay Mills Band of Chippewa Indians 12140 W Lakeshore Brimley Michigan</p>		<p>B. Received by (Printed Name) <i>Andrea Kinney</i> C. Date of Delivery <i>7/28/16</i></p>															
<p>9590 9403 0415 5163 0620 44</p>		<p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes <input type="checkbox"/> No          If YES, enter delivery address below:</p>															
<p>7015 0640 0004 8981 7529</p>		<p>3. Service Type</p> <table border="0"> <tr> <td><input type="checkbox"/> Adult Signature</td> <td><input type="checkbox"/> Priority Mail Express®</td> </tr> <tr> <td><input type="checkbox"/> Adult Signature Restricted Delivery</td> <td><input type="checkbox"/> Registered Mail™</td> </tr> <tr> <td><input type="checkbox"/> Certified Mail®</td> <td><input type="checkbox"/> Registered Mail Restricted Delivery</td> </tr> <tr> <td><input type="checkbox"/> Certified Mail Restricted Delivery</td> <td><input type="checkbox"/> Return Receipt for Merchandise</td> </tr> <tr> <td><input type="checkbox"/> Collect on Delivery</td> <td><input type="checkbox"/> Signature Confirmation™</td> </tr> <tr> <td><input type="checkbox"/> Collect on Delivery Restricted Delivery</td> <td><input type="checkbox"/> Signature Confirmation Restricted Delivery</td> </tr> <tr> <td><input type="checkbox"/> Registered Mail Restricted Delivery (over \$500)</td> <td></td> </tr> </table>		<input type="checkbox"/> Adult Signature	<input type="checkbox"/> Priority Mail Express®	<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail™	<input type="checkbox"/> Certified Mail®	<input type="checkbox"/> Registered Mail Restricted Delivery	<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Return Receipt for Merchandise	<input type="checkbox"/> Collect on Delivery	<input type="checkbox"/> Signature Confirmation™	<input type="checkbox"/> Collect on Delivery Restricted Delivery	<input type="checkbox"/> Signature Confirmation Restricted Delivery	<input type="checkbox"/> Registered Mail Restricted Delivery (over \$500)	
<input type="checkbox"/> Adult Signature	<input type="checkbox"/> Priority Mail Express®																
<input type="checkbox"/> Adult Signature Restricted Delivery	<input type="checkbox"/> Registered Mail™																
<input type="checkbox"/> Certified Mail®	<input type="checkbox"/> Registered Mail Restricted Delivery																
<input type="checkbox"/> Certified Mail Restricted Delivery	<input type="checkbox"/> Return Receipt for Merchandise																
<input type="checkbox"/> Collect on Delivery	<input type="checkbox"/> Signature Confirmation™																
<input type="checkbox"/> Collect on Delivery Restricted Delivery	<input type="checkbox"/> Signature Confirmation Restricted Delivery																
<input type="checkbox"/> Registered Mail Restricted Delivery (over \$500)																	
<p>PS Form 3811, April 2015 PSN 7530-02-000-9053</p>		<p>Domestic Return Receipt</p>															

**Hiawatha Telephone Company (SAC 310713)**

**Response to Line 3010 – Milestone Certification (47 CFR §54.313(f)(1)(i))**

Hiawatha Telephone Company hereby certifies that throughout 2016, it took reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas and that requests for such service are met within a reasonable amount of time. If a request for broadband service at actual speeds of at least 10 Mbps downstream/1 Mbps upstream is unreasonable, and offering broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream is reasonable, the Company offers broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream.

**REDACTED – FOR PUBLIC INSPECTION**

**ATTACHMENT - LINE 3026**

**ATTACHMENT REDACTED IN ENTIRETY**